

VI: Local Services

6.1 Utilities

6.1.1 Electricity

The Hydro Electric Commission of the Township of Atikokan was originally formed in 1956 when the Township of Atikokan purchased the distribution system from Ontario Hydro. Since then it has evolved into Atikokan Hydro Inc. In 2000 Atikokan Hydro Inc became incorporated. The assets and operations of the former commission were transferred to the new corporation on October 31, 2002.

Supply to the Municipality is 44,000 volts, delta, for heavy industry and 8,320/4,800 volts, wye, for the rest of the Municipality. Capacity of the system is 11,000 KVA and the present load is approximately 8,000 KW.

Available secondary voltages in the Municipality are: 120/240 volt, single phase; 240 volt, 3 phase, 3 wire delta; 120/208 volt, 3 phase, 4 wire wye; and 600 volt, 3 phase, 3 wire delta.

Electricity Rates 2005

Residential Rates

Monthly Service Charge	24.63000000 / month
Distribution Volumetric Rate / Kwh	0.00820000
Network Service Rate / Kwh	0.00570000
Connection Service Rate [line & trans] /Kwh	0.00500000
Wholesale Market Service Rate / Kwh	0.00520000
Rural Rate Assistance /Kwh	0.00100000
Debt Retirement Charge /Kwh	0.00700000

General Service (Industrial, Commercial)

Customers Less than 50 KW

Monthly Service Charge	49.49000000
Distribution Volumetric Rate / Kwh	0.00580000
Network Service Rate / Kwh	0.00520000
Connection Service Rate [line & trans] /Kwh	0.00450000
Wholesale Market Service Rate / Kwh	0.00520000
Rural Rate Assistance /Kwh	0.00100000
Debt Retirement Charge /Kwh	0.00700000

	Customers Greater than 50 KW
Monthly Service Charge	68.0100000
Distribution Volumetric Rate / Kwh	0.59240000
Network Service Rate / Kwh	2.12180000
Connection Service Rate [line & trans] /Kwh	1.78820000
Wholesale Market Service Rate / Kwh	0.00520000
Rural Rate Assistance /Kwh	0.00100000
Debt Retirement Charge /Kwh	0.00700000

Source: Atikokan Hydro Incorporated (for more information, see www.athydro.com)

6.1.2 Natural Gas

Union Gas maintains a complete network of underground gas pipelines to residential, commercial and industrial customers. Natural gas is supplied from Western Canada. The following are rates that are effective as of July 2005.

Northwestern Zone – Rate 101

<i>Rate Description</i>	<i>Previous Rate</i>	<i>Per Cubic Metre Change</i>	<i>New Rate</i>	<i>Annual Increase/(decrease) in the Bill</i>
<i>Gas Commodity Rate (cents/m³)</i>	23.9612¢	3.2496¢	27.2108¢	\$85
<i>Transportation to Union Gas (cents/m³)</i>	2.8916¢	(0.7580¢) ¹	2.1336¢	\$2 ¹
<i>Storage (cents/m³)</i>	1.6612¢	0.3307¢	1.9919¢	\$9
<i>Delivery to You (cents/m³)</i>				
<i>First 100m³</i>	9.6852¢	(1.1515¢) ²	8.5338¢	
<i>Next 200m³</i>	9.0482¢	(1.1515¢) ²	7.8967¢	
<i>Next 200m³</i>	8.6141¢	(1.1515¢) ²	7.4626¢	
<i>Next 500m³</i>	8.2407¢	(1.1515¢) ²	7.0892¢	
<i>All Over 1,000m³</i>	7.9931¢	(1.1515¢) ²	6.8416¢	\$0 ²
<i>Monthly Charge</i>	\$14.00	--	\$14.00	\$0
<i>Total Annualized Increase or (Decrease)</i>				\$96.00

¹The transportation rate decrease of 0.7580 cents per cubic metre consists of an increase of 0.0669 cents in the new rate and a temporary credit of 0.8249 cents. The annual bill increase of \$2, which appears in the table above, excludes the temporary credit in the transportation rate. The temporary credit, for the period of July 1st, 2005 to December 31st, 2005, will amount to a decrease of about \$8.00.

²The delivery rate decrease of 1.1515 cents per cubic metre consists of a temporary credit of 1.1515 cents. The annual bill increase of \$0 excludes the temporary credit in the delivery rate. The temporary credit, for the period of July 1st, 2005 to December 31st, 2005, will amount to a decrease of about \$12.00.

Source: Union Gas (for more information, see www.uniongas.com)

6.1.3 Propane

Propane is distributed through Johnson's Esso and Voyageur Bait and Tackle.

6.1.4 Wood

Some residents supplement their heating costs with wood. Most residents use wood primarily for fireplaces and cottages.

6.2.1 Environmental Services

6.2.1 Ministry of Natural Resources

The MNR manages the natural resources of Ontario through the activities of Area Teams and a philosophy of "sustainable development". Strategies supporting the philosophy include partnerships in resource management, valuing resources and an improved knowledge base.

For further inquiries contact the MNR at 597-6971. Hours of operation are Monday to Friday 8:30 a.m. - 5:00 p.m.¹

6.2.2 Water and Sewage

The Water Pollution Control Plant and the Water Treatment Plant are both managed and operated by the Ontario Clean Water Agency (OCWA). This private corporation works closely with the Director of Public Works, and is responsible for the testing of the Township's water supply, bacteriological studies, chemical testing and sewage treatment.

Water in the Township is drawn from the Atikokan River System and is pumped from above Little Falls on the East Side of town. The water can be pumped to the treatment plant at a rate of 100 L/sec at a pressure of 30 psi.

The primary disinfectant used to treat the water is chlorine. In addition to chlorine, anthracite filtration and a clarifier are used to treat the water. The treated water can be pumped out of the plant at a rate of 150 L/sec at a pressure between 75 and 80 psi. Two pumps operate the majority of the time, while the third pump is utilized only when there is an increased demand for water. Peak consumption usually occurs at noon and between 4:00 p.m. and 7:00 p.m. Service is available to all areas except Highland Park.

The community is served by a modern sewage treatment plant located at Mackenzie Avenue and Rooney Street. The plant is designed to handle a population of

¹ Atikokan Inter-Agency Committee, *Atikokan Inter-Agency Committee Directory* (Atikokan, 2005), 31.

6,000. The only by-product that results from the treatment process is a form of sludge, which is disposed of at the landfill site.

For inquires about Water Pollution Control call (807) 597-2100, and call (807) 597-4542 for inquires on Water Treatment. Hours of operation are 24 hours per day.

Source: Township of Atikokan 2005

Annual Water and Sewage Rates for Residential Consumers 2003

CONSUMER	WATER	SEWER	CAPITAL	OPERATING	TOTAL
Each single residence	407.28	130.68	29.70	32.34	600.00
<u>Rooming Houses</u>					
Residential: 3-7 Rooms	414.34	130.68	29.70	32.34	607.06
8-10 Rooms	516.50	221.52	59.40	64.68	862.10
11 + Rooms	618.80	221.52	59.40	64.68	694.40
Swim Pool	-				
Water Only	407.28				407.28
<u>Residential Units</u>					
13 units	5,294.64	1,698.84	386.10	420.42	7,800.00
32 units	13,032.96	4,181.76	950.40	1,034.88	19,200.00
8 units	3,258.24	1,045.44	237.60	258.72	4,800.00
6 units	2,443.68	784.08	178.20	194.04	3,600.00
9 units	3,665.52	1,176.12	267.30	291.06	5,400.00
5 units	2,036.40	653.40	148.50	161.70	3,000.00
10 units	4,072.80	1,306.80	297.00	323.40	6,000.00

Source: Township of Atikokan 2005

Annual Water and Sewage Rates for Institutional Customers 2003

CONSUMER	WATER	SEWER	CAPITAL	OPERATING	TOTAL
<u>Institutional Shop</u>					
1 - 5 people	391.43	133.32	29.70	50.40	604.85
6 -10 people	507.98	133.32	29.70	50.40	721.40
11-20 people	624.53	201.72	59.40	100.80	986.45
+20 people	1,090.73	338.40	89.10	151.20	1,669.43
Church Hall – no rental	243.05	120.12	29.70	32.34	425.21
Institutional Clubroom	570.98	230.52	89.10	97.02	987.62
Hospital 63.08 per bed (63.08/bed + 72.00)	2,889.18	564.96	148.50	252.00	3,854.64
<u>Schools</u>					
6 classrooms	757.73	465.00	89.10	97.02	1,408.85
10 classrooms	1,157.33	465.00	89.10	97.02	1,808.45
15 classrooms	1,656.83	465.00	89.10	97.02	2,307.95
30 classrooms	3,155.33	465.00	89.10	97.02	3,806.45
Rented Hall	323.50	144.84	29.70	32.34	530.38

Source: Township of Atikokan 2005

Table 6.2.3: Annual Water and Sewage Rates for Commercial Consumers

2003

CONSUMER	WATER	SEWER	CAPITAL	OPERATING	TOTAL
Commercial Shop					
1- 5 employees	391.43	133.32	29.70	50.40	604.85
6-10 employees	507.98	133.32	29.70	50.40	721.40
11-20 employees	624.53	201.72	59.40	100.80	986.45
+20 employees	1,090.73	338.40	89.10	151.20	1,669.43
Beauty Shop	449.77	150.36	29.70	50.40	680.23
Public Garage	721.10	270.00	89.10	151.20	1,231.40
Service Station	533.42	201.60	59.40	100.80	895.22
Gaseteria	346.01	133.32	29.70	50.40	559.43
Hotel					
1-15 rooms	458.56	148.08	89.10	151.20	846.94
+15 rooms	558.46	203.52	59.40	100.80	922.18
Motel					
1- 9 units	408.35	120.36	59.40	100.80	688.91
10-15 units	458.56	148.08	118.80	201.60	927.04
+15 units	558.46	203.52	148.50	252.00	1,162.48
Stores	1,469.55	406.68	148.50	252.00	2,276.73
Restaurant					
1-15 capacity	446.84	133.32	29.70	50.40	660.26
+15 capacity	620.00	201.60	59.40	100.80	981.80
Community Centre	890.93	285.00	89.10	151.20	1,416.23
Commercial Clubroom	570.98	245.40	89.10	151.20	1,056.68
Commercial Rented Halls	323.50	154.80	29.70	50.40	558.40
Commercial Room House	772.25	378.84	59.40	100.80	1,311.29
Car Wash (2 stalls)					
70.00/machine +72.00	470.02	338.40	148.50	252.00	1,208.00
Laundries (18 machines)	1,556.93	338.40	148.50	252.00	2,295.83
Fish Processing Plant	1,090.73	338.40	89.10	151.20	1,669.43
Ice Dispenser	297.12	154.92	29.70	50.40	532.14
Minnow Rental	213.87				213.87
Commercial Mall					
1- 5 units	990.83	315.00	59.40	100.80	1,466.03
6-10 units	1,545.87	315.00	118.80	201.60	2,181.27
11-20 units	1,823.33	564.96	148.50	252.00	2,788.79
Industrial Shop					
1- 5 employees	391.43	133.32	29.70	50.40	604.85
6-10 employees	507.98	133.32	29.70	50.40	721.40
11-20 employees	624.53	201.92	59.40	100.80	986.65
+20 employees	1,090.73	338.40	89.10	151.20	1,669.43
Industrial FibrATECH- Water only	1,823.33	564.96	148.50	252.00	2,788.79

Source: Township of Atikokan 2005

6.2.3 Public Works

The Township of Atikokan Public Works Department is responsible for the operation and maintenance of the municipal infrastructure, including roads, boulevards, sidewalks, storm sewers, sanitary sewers, water system repairs, snow removal, waste removal and airport maintenance.

Table 6.2.4 Classification and Surface Type of Municipal Roads

SURFACE TYPE	RURAL ROADS (km)	SEMI-URBAN ROADS (km)	URBAN LOCAL ROADS (km)	TOTAL (km)
Gravel or Stone (≤ 5m)	.12			.12
Light Bituminous (2 lanes)	4.65		.12	4.77
High Class Bituminous or Asphalt on Concrete (2 lanes)	6.19	5.61	21.33	33.13
TOTAL (km)	10.96	5.61	21.45	38.02

Source: Township of Atikokan

6.2.4 Waste Removal

Waste removal in Atikokan is done under contract with a private garbage collection contractor. In residential areas of the community, garbage is collected once a week with a weekly limit of 4 containers per residential dwelling. The basic service covers the disposal of the first 2 containers; tags are required for any additional containers (up to 2). Tags may be purchased at Johnson's Esso, Mac's, Triple G or the Township office, at a cost of \$1.00 per container.

Commercial customers are allowed a maximum of 8 containers per week, with the first 3 covered under the basic service. Tags must be purchased for any additional containers.

The method of disposal is a custodian supervised, sanitary landfill site. Tokens are required for private dumping and can also be purchased at the above mentioned locations. For additional information, contact Public Works at (807)597-2135.

6.2.5 Blue Box Service

Atikokan is a member of the Northwestern Ontario Recycling Association. A variety of recyclable materials are collected at curbside, once weekly. Residential and Commercial users are encouraged to recycle. Recool is currently responsible for the Atikokan Area.

6.3 Health Services

6.3.1 Northwestern Health Unit

The Northwestern Health Unit is mandated by the Health Protection and Promotion Act to promote and protect health and prevent diseases. The Health Unit delivers programs and services in the following areas: Preventative Services, Environmental Health, Health Promotion, Infectious Disease Control and Health Planning. For more information call (807) 597-6871 or Toll Free 1-800-830-5978.

6.3.2 Community Care Access Centre (CCAC)

The CCAC is a non-profit publicly funded organization committed to providing the people of the northwest with a full range of community based services which include: information & referral, nursing, social work, therapy services, homemaking, placement services for area long term care facilities, and respite care and support services. Services are available to residents of nursing homes, Homes for the Aged, and children with special needs in the school setting. Referrals are made to the program by hospitals, physicians, families or by clients themselves. For more information call (807) 597-2159 or 1-800-310-INFO.

6.3.3 Atikokan General Hospital

The 41-bed fully accredited Atikokan General Hospital offers emergency, acute care (including cardiac care and obstetrics), complex continuing care and long-term care services, and a full range of diagnostic services. A fully staffed team of rehabilitation therapists provide inpatient, outpatient and home care services.

Atikokan General Hospital administers and operates community-based programs including a counselling and addictions program, diabetic counselling, and land ambulance services. Counselling services are provided in the areas of mental health counselling, drug and alcohol addictions, gambling addictions, and seniors counselling. AGH ambulance service provides emergency and routine pre-hospital care on a 24-hour basis. All attendants are Primary Care Paramedics and certified in defibrillation and symptom relief. Other services include land transfers for treatment and return and co-ordination of air ambulance transfers.

The active beds of the Atikokan General Hospital are utilized for general medical/surgical patients, cardiac care (including thrombolytics), low risk obstetrics, rehab patients and palliative care.

The Long Term Care Unit in the Extended Care Wing houses 22 residents who enjoy a variety of services including meals in a common dining area, rehab, support, seniors counselling service, pastoral care, recreational therapy and a variety of volunteer programs including palliative care visitation.

The out patient department provides emergency services and is a venue for diagnostic services including x-ray, ultrasound, ECG's, pacemaker checks and a wide range of lab tests. Other services include primary care assessment and treatment, chemotherapy, diabetic education, IV therapy, cast application, liquid nitrogen RX, gastroscopy, sigmoidoscopy and colonoscopy, and minor procedures. The rehabilitation department is a well-integrated team comprised of two physiotherapists, an occupational therapist and a speech language pathologist. They are supported by a physiotherapy aide and school-based speech language assistants. They provide inpatient, outpatient and homecare services to the community.

Our complement of six primary care physicians provide 24-hour on-call coverage to the emergency department as well as medical direction and care for the patients and residents of the acute, chronic and long term care beds. Regular clinics are held by a variety of visiting specialists as well as the Breast Screening Van and the CNIB Van. For more information on the services provided by the Atikokan General Hospital call (807) 597-4215.

6.3.4 Atikokan Medical Associates

The Atikokan Medical Associates is a medical clinic that provides services to the residents of Atikokan. The Township completely renovated the clinic in 1992 to offer a better quality of service to patients. The clinic is staffed by six doctors (the same six that staff A.G.H.), one nurse, four full-time office personnel and two part-time office personnel. Office hours are 9:00 a.m. to 5:00 p.m. Monday to Friday. To schedule an appointment call (807) 597-2721.

6.3.5 Mobile Medicine

A mobile Breast Screening Van services Atikokan bi-annually. Information can be received by calling 1-800-461-7031. The Canadian National Institute for the Blind (CNIB) Eye Van, services Atikokan annually and appointments can be made through the Atikokan General Hospital 597-4215.

6.3.6 Dental Services

Dr. Ken Sawchuk and Dr. Ann Stevens offer basic dental care to the residents of Atikokan. Dr. Sawchuk's hours for appointments are 8:00 a.m. to 4:00 p.m. Monday to Friday, and can be made by calling (807) 597-4228. To schedule an appointment with Dr. Stevens (evening appointments available) call (807) 597-6419.

6.3.7 Chiropractor Service

Dr. Rodney Puumala

Dr. Rodney Puumala offers residents the option of natural health care, working in conjunction with the hospital's physicians and physiotherapists. In addition to

chiropractic care, Dr. Puumala also practices the Graton Technique, a form of soft tissue mobilization. Dr. Puumala is available Monday through Friday and can be reached at (807)597-6779. Also, within Dr. Puumala's office, there is a registered message therapist available.

Dr. Robert Roussel

Dr. Robert Roussel also offers residents the option of natural health care in conjunction with the hospitals medical staff. Dr. Robert Roussel specializes in the areas of: mechanical spinal disorders, industrial injuries and sports injuries. Dr. Roussel is available every Tuesday and can be reached at 597-5269 or (807)768-8800.

6.4 Social Services

6.4.1 Rainy River District Ontario Works

Formerly known as Rainy River District Social Services, Ontario Works is a program that provides financial and employment assistance to people in financial need. Every person has the right to apply for assistance and to have an application taken. Eligibility will depend on circumstances, including assets. If an application is approved, the individual will receive assistance as long as they are eligible. The amount depends on family size, needs, income and willingness to participate in approved activities.

For more information about Ontario Works and the programs it offers, please call 597-1431 or fax 597-1493.

6.4.2 Ministry of Community Safety and Correctional Services

This service offers community supervision to offenders aged 18 and over. The staff consists of one full-time probation and parole officer who works out of the Superior North Office at Ste. 404, 189 Red River Road, Thunder Bay Ontario. Contact number for this office is toll free 1-888-654-5621. The Atikokan Probation and Parole Office is located at 120 Marks St. and is occupied by the Probation and Parole Officer two days per month at minimum. The local Atikokan Probation and Parole Office contact number is 597-6212. There is a very close relationship maintained between this agency and the police department, Family and Children's Services, Atikokan Community Counselling, The Native Friendship Centre and the medical profession in supervising offenders and reducing vandalism.

6.4.3 Ministry of Child & Youth Services – Youth Justice Division

This service provides community supervision to youth ages 12 to 18 in conflict with the law. The staff consists of one full-time probation officer who works out of the Fort Frances Probation Office: 340 Scott Street, Fort Frances, ON, P9A 1G9. Contact

number is 807-274-7743. A close relationship is maintained between this Ministry and the Ontario Provincial Police, Family & Children's Services, Integrated Services Northwest, and the Rainy River District School Board. The youth criminal justice system is intended to promote the long-term protection of the public by preventing crime through addressing the circumstances underlying a young person's behaviour, rehabilitation and reintegration to society, and ensuring meaningful consequences.

6.4.4 Atikokan Community Counselling Services

The Atikokan Community Counselling Services is funded by the Ministry of Health and there is no cost for services. The purpose of the service is to develop awareness and to enhance the state of well-being of persons in relation to others, and in their environment. There is counselling for individuals, couples, families and groups in areas of:

- depression
- communication
- stress
- alcohol and drug use
- assertiveness
- ageing
- retirement
- suicide
- family violence
- sexual assault
- psychiatric disorders
- other services

Additionally, the agency manages a supportive living home for people with a serious mental illness. In-house support is provided six hours a day, seven days a week. For more information, please phone 597-2268 or 597-2724.

The staff is a multi-disciplinary team consisting of: a program manger, a chemical dependency counselor, a general mental health counsellor and a senior's counselor, gambling counselor, and Intensive Case Manager. Office hours are 8:30 a.m. to 4:30 p.m. from Monday to Friday. For more information call (807) 597-2724/5.

6.4.5 Atikokan Crisis Centre

The Atikokan Crisis Centre is a transition house for women and their children in the Rainy River District that is financially supported by the Ministry of Community & Social Services. The centre operates two programs that offer safety, support and assistance to women and their children who are seeking to leave violence or abuse:

1. The **Emergency Shelter** is a secure facility providing safety and security on a temporary basis, childcare, support/counselling, advocacy and emergency transportation.
2. **New Horizons/2nd Stage Housing** is a housing facility that provides safe, affordable housing for women and children attempting to escape an abusive relationship.

The Atikokan Crisis Centre has a 24-hour Crisis Line. Access to the crisis line is available at any time, day or night. The crisis line provides immediate support and/or referral information for women who have been victims of physical, sexual and emotional assault. Toll Free: 1-800-465-3348 or in Atikokan, (807)597-6908.

6.4.6 Family and Children's Services

Family and Children's Services is an integrated agency providing a wide range of services to the community of Atikokan. Family and Children's Services is funded by the provincial government. The head office is located in Fort Frances, Ontario and can be reached at 1-800-465-7764.

Services include individual and family counseling for children and parents, parenting programs and other support to families, protection of children, information and programs (both individual and group) about child development, alternate care for children (foster care), programs to help children at school, psychometric assessment for children, access to professional resources (speech therapist, child psychologist, teacher diagnostician, occupational therapist) and adoption services.

The office has a team of two protection workers, two therapists, one Child Development Worker, one Community Integration worker, one child-in-care worker, one supervisor and one support staff.

The agency works cooperatively with the community, Adult Mental Health, Public Health, area schools, medical community, police, Crisis Shelter, Native Friendship Centre and the Probation Office. Offices hours are Monday – Friday: 8:30 to 5:00 (closed 12:00 – 1:00pm) and emergency services for children and their families are provided after hours. For more information, contact Family and Children's Services at (807) 597-2700.²

6.4.7 Integrated Services for Northern Children

The Integrated Service for Northern Children (ISNC) program provides health, mental health and special education services to children and their families, who reside in the rural and remote communities of Northern Ontario.

The Atikokan Case Manager receives and processes all referrals, facilitates appointments and service delivery between clients and the resource group, participates in intervention planning, monitors general progress, acts as an advocate for services and identifies current community resources and gaps in services.

ISNC is a program sponsored by Family & Children Services of the District of Rainy River. For more information, call (807)597-2700.

² Family and Children's Services, Information Sheet (Atikokan, 1995).

6.4.8 Atikokan Senior Services

Atikokan Senior Services, formerly known as Home Support, offer their services to residents 65 years and older at a reasonable price. Some of the services that the Senior Service offers include:

- Meals on wheels
- friendly visitor
- handivan
- housework service
- foot care
- bath care
- lawn care
- emergency response unit

During the school year the handivan is also available to transport physically challenged children to school. Office hours are 9:00 a.m. to 4:00 p.m. Monday to Friday. For more information, or to obtain a schedule for the handivan, call (807) 597-6001.

6.4.9 Atikokan Municipal Non-Profit Housing Corporation

The Municipal Non-Profit Housing Corporation provides housing to Seniors, within a 12 unit Seniors building. The building has both “geared to income” rental units as well as market rent units. Anyone wishing to apply may do so at the Atikokan Township Office, or at the Atikokan Newstand. For more information, call (807)597-6042.

6.4.10 Atikokan Native Non-Profit Homes

Atikokan Native Non-Profit Homes has 17 low -rental single family homes that are made available to qualifying native residents. The office is open from 1:00pm – 5:00pm Monday through Friday. To submit an application or to receive additional information, call (807)597-2335.

6.4.11 Atikokan and District Association for Developmental Services

The Atikokan and District Association for Developmental Services is a community based organization. It provides a full range of services to meet the varying needs of people with a developmental disability to enhance their quality of life. This organization supports these individuals in living a more independent life through residential services, supported independent living, supported employment, life skills training and leisure and recreational activities. The Association receives funding from the Ministry of Community & Social Services in addition to local fund raising efforts. For more information contact the Developmental Services office at (807) 597-2259.

6.4.12 Atikokan Native Friendship Centre

The Atikokan Native Friendship Centre is a community organization that offers cultural, educational, recreational and social programs for families, seniors, youth and children. Services offered to the community include: support, advocacy, information,

and referral. There is a drop-in area, a food bank and programs for: pre and post natal care, parenting, parents and tots, baby and me, community kitchen, care support luncheons, native crafts, sewing night and talking circles. The Friendship Theatre shows the latest movies on the weekends. There is a large hall which has a seating capacity of 135 people. For more information, please call (807) 597-1213.

6.5 Protection Services

6.5.1 Forest Fire Protection

Under an agreement with the Ministry of Natural Resources, grass, brush, and forest fires in, or immediately adjacent to, the community are handled by the Atikokan Fire Rescue Department. In addition, Fire Protection services for the remaining township lands and surrounding area are managed and delivered from the Ministry of Natural Resources' Fire Management Headquarters in Fort Frances.

Fire fighting resources such as crews, helicopters, and water bomber aircraft are proactively pre-positioned in the Atikokan area during those times when the threat of forest fires exist. Fire Management Headquarters staff can be reached at (807)274-8643.

6.5.2 Township Fire Protection

There is one fire station in Atikokan. The fire station is equipped with two Class A pumpers, one van, one tanker, a rescue unit with auto extrication equipment and various other equipment. Auto extrication services are provided beyond the municipal boundaries as part of Rainy River District Fire Mutual Aid. The classification for this fire department is Town Grade I.

The staff includes one full-time Fire Chief, 15 part-time volunteer fire fighters and five part-time officers. The Fire Chief can be reached at (807) 597-4520.

6.5.3 Ontario Provincial Police

The OPP office in Atikokan is a satellite of the Fort Frances OPP detachment. The area of patrol of the Atikokan OPP officers includes all areas from the Thunder Bay/Rainy River District line on Highway #11 west to Mine Centre and on occasion to Fort Frances. Emo OPP (satellite) now patrols as far east as Atikokan on occasion. Assistance is rendered on request to the Atikokan Township Police Service and the newly formed Treaty #3 Police Service, which includes the Seine River First Nation Territory. The staff of the Fort Frances detachment includes 44 Constables, 6 Sergeants and one Staff Sergeant. The OPP can be contacted at 1-888-310-1122 (calls for service) or 807-274-3322 (administrative) or by fax at 807-274-7541.\

Township Police

The Atikokan Township Police focus their operations within the Township of Atikokan, involving approximately 372.96 km². The force is responsible for community based policing covering criminal and traffic investigations, preventative policing and liaison with other agencies, and are responsible for enforcing specific Township by-laws. The staff consists of: a Police Chief, 2 sergeants, 8 constables and 3 civilian members. The Township Police can be contacted at (807)597-2777 twenty-four hours a day. The phone number for the Administration office is (807)597-2666 Monday to Friday from 8:30 a.m. – 4:00 p.m.; office fax is (807)597-4555.

Court resources are available in Atikokan and are quite extensive. Courts operating on a regular basis are the Provincial Court, the Criminal Division, the Family Division, the Young Offenders and the Provincial Offences Court. If required the Civil Matters Division Court and the Citizenship Court are available. The court room is situated in the Municipal Council Chambers, 120 Marks Street, in Atikokan.

Please Note: Municipal policing services have been disbanded. At this time, all municipal policing services are provided by the Ontario Provincial Police under contract.

6.6 Education

6.6.1 Public School System

The Atikokan public school system consists of one elementary school and one secondary school. The Atikokan Board of Education previously governed the public school system, but with the recent school board amalgamation, it is now governed by the Rainy River District School Board. One trustee represents the interests of all parents and community.

North Star Community School is located in the Hillcrest area at 209 Hawthorne Road. The school delivers programs from Junior Kindergarten to Grade Six. There are 176 students enrolled with a staff of ten teachers, eight educational assistants, approximately 4 other full-time staff and one full-time principal. The Programs are guided by the newly released Ontario curriculum, which outlines the expectations for every grade in a sequential manner. Special programs such as computers, instrumental ORFF music, Reading Recovery, special education, and intervention counselling are offered. The academic and social goals of the school are balanced in a rigorous program geared to the age and ability of the students. A strong sense of community and family is at the root of all activities. The school is supported by an extensive volunteer program, School Council, community service clubs, and fund raising committees. Intergenerational programs are encouraged within the school and in the elder care areas of the community, such as the Extended Care Wing of the local hospital.

Atikokan High School (Quetico Adventure School) houses both secondary students as well as grades 7 and 8 (junior high). There are 47 students in the 7 & 8 program and 266 students attending at the secondary level. The staff consists of 18 secondary teachers, three elementary teachers, seven educational assistants, two secretaries, one special education worker, one attendance counselor, two resource centre staff, three maintenance staff and three custodians. The high school has one full-time principal and one full-time vice-principal.

Atikokan High School offers all the traditional programs, yet expands upon this by offering unique and innovative courses, which enable students to experience their natural wilderness environment. Atikokan's high school is one of the few publicly funded schools in North America offering a full credit outdoor experiential program – Outers. The Outers program will be celebrating its 40th anniversary in 2004-05 which makes it one of the longest running programs of its kind in the educational realm. Outers is an experiential program where students learn by doing. Students work in brigades of 5-8 students, and as a group, overcome a series of challenges presented to them over the course of the full year. The Fall Program consists of four canoe trips: Canoe Orientation Trip, Navigation Trip, Single Overnight Trip and Double Overnight Trip. The Winter Program consists of five snowshoe trips: two day trips, two overnight camping/snowshoe trips, and the overnight walk. The Outers program culminates with a 12 Day Spring Trip into the heart of Quetico Park. Other aspects of the course include: 40 hours of community service, a weekend St. John's First Aid course and multiple planning and evaluation meetings during lunch. Over 2500 Outers have gone through this program in its 39 year history – a true testament to the value of this program.

Atikokan High School has exceptional facilities which include the following: two gymnasiums (one double), fully stocked and modern Resource Centre (eight computers with internet access), four computer labs (one GIS/GPS Lab), one video lab with five editing suites, videoconferencing lab with SmartBoard (able to link with other high school classes), Construction Shop, Automotive Shop, Music Room, Visual Arts Room and fully equipped weight/fitness room. The facilities, coupled with staff expertise, allow AHS to offer a full range of academic programs, along with numerous exploratory courses (more detailed information on the website). Students leaving Atikokan High School will leave with a holistic education and will be well prepared for their future.

Quetico Adventure School is an affiliate of AHS, available to students who live outside of Atikokan. This is a vehicle for students from around the world to take advantage of the unique educational experience that Atikokan has to offer. Check out the website: www.queticoadventureschool.com for more detailed program information.

6.6.2 Separate School System

St. Patrick's Separate School has 199 students that range from junior kindergarten to grade 8. The staff consists of 11 full-time teachers, seven educational assistants, one teachers assistant, one half time school counselor, one half time communications assistant, one librarian, one secretary, three custodian/maintenance staff, one board

secretary/treasurer, one vice-principal and one principal. The school is governed by The Atikokan Roman Catholic Separate School Board.

6.6.3 Contact North

Contact North/*Contact Nord* is the largest distance education network in Canada with 12 years of experience. They provide access for many thousands of learners, to secondary school and post-secondary courses and programs in English and French, in small and remote communities. They offer a reliable, cost-effective network of instructional technologies and advanced telecommunications that allows learners and educators to see, hear, and interact with each other in real time in spite of the barriers of distance, sparse population and climatic extremes. More important components of the network are the staff people at the sites who are available to provide program and course information, support, liaison, and technical assistance as necessary, for learners and instructors. As a result, faculty, teachers, and trainers are able to reach their students in 145 sites located in over 100 Northern Ontario communities.

The Contact North/*Contact Nord* network serves not only the educational sector, but is increasingly being used by business and industry (workforce trainers and other professional development personnel) and by public and private sector organizations conducting their business at a distance. In a recent nine-month period, for example, the client list exceeded 160 colleges, universities, schools, government ministries, agencies and offices, community and non-profit organizations, and private sector organizations. To obtain additional information, visit the web site www.cnorth.edu.on.ca or call (807)597-6110.

6.6.4 Lakehead University

Students can enroll in a wide variety of Off-Campus courses from Lakehead University. The Off-Campus Lakehead University's Representative can be reached at 597-4249 or at 597-4406.

6.6.5 Quetico Centre

Quetico Centre is a residential learning and retreat centre. It is a private, non-profit corporation, which began operation in 1958. The Centre has flourished into an excellent facility in a lovely nature setting, and a successful enterprise for socio-economic development.

The Centre's purpose is to help people understand change forces and their broad effects, and to use that understanding to think and act constructively to invent their desired future. The Centre initiates learning and planning activities with people in business, industry, service and volunteer groups. They also custom-design and facilitate workshops that get results. They also offer leadership seminars and organization effectiveness consulting services.

Quetico Centre is a full-service, world class retreat centre for groups who value a distraction-free environment for their own planning, discussion and problem-solving activities. For more information, contact (807)929-3511.

6.6.6 The Atikokan Public Library

The Atikokan Public Library develops and promotes the educational, recreational, vocational, and socio-cultural needs and economic well being of the community on an individual or collective basis. It has the basic responsibility for the development and maintenance of intellectual freedom. Its Community Learning Centre encourages and promotes life-long learning.

The Atikokan Public Library will endorse and carry out the OLA and CLA statements on intellectual freedom. It will seek to provide a union catalogue based on all community resources. Both print and non-print materials are available and accessible to the community. A collection of large print books, talking books, music CD's and videos are available. If desired material is not held in the Library, staff can request such materials from other institutions through Inter-Library Loan.

The library is fully automated and allows users to locate needed information quickly and easily. A photocopier, microfilm and microfiche reader, scanner, fax, computers, and printers are conveniently available for public use. Visitors to the library can access websites, e-mail, and messaging software through the public access computers. Instructional courses in computer usage are provided for different age groups. The Library promotes literacy and education for children through program activities, Storytime, reading clubs and other programs.

The Library staff will provide individuals and organizations with materials to supplement the topics of lectures, workshops, etc, and will also compile bibliographies upon request. Patrons can ask reference questions in person, through e-mail, or by telephone.

The Library is now a barrier-free institution with an entrance that is accessible to all persons. An elevator helps provide access to persons who have difficulty climbing stairs. Automatic doors allow easy accessibility. For more information, visit the Atikokan Public Library's website at www.aplibrary.org, or phone (807)597-4406.

6.6.7 Reading Plus

The Atikokan Literacy Incorporated's Reading Plus Program provides free, **confidential**, learner-centered, volunteer tutoring for adults wanting to improve their life and learning skills. Special programs are designed to increase literacy awareness and the importance of life-long learning. The Reading Plus Program is the only program in Atikokan that helps adults improve their basic reading, writing, spelling and mathematical skills. For more information contact Reading Plus at (807) 597-1242.

6.7 Communication

6.7.1 Telephone

Currently, the community of Atikokan is serviced by an OC12 Fiber fed Sonnet RSC, enabling customers to utilize a variety of calling features such as: call waiting, three-way calling, name display, call display, visual call waiting, call forwarding, call return, call screen, call trace plus others.

A fiber optic network connects Atikokan to the long distance network. Bell Canada established digital transport from Atikokan to Fort Frances in May of 1998. Bell Canada's Local Service Improvement Program will make single line service available to all customers serviced by the Atikokan exchange in 1999.

Bell Canada is the largest Canadian telecommunication operating company, which markets a full range of state of the art products and services. To acquire information on Bell Canada's most up to date long distance plan and products please contact a representative by dialing 310-Bell or 1-800-668-6878. You can visit their web site at www.bell.ca or send email to forum@bell.ca.

Telephone Line Rental Rates

Business	\$ 47.28 per month
Private Residential	\$ 21.93 per month

6.7.2 Cellular Phone Service

Analog cellular phone service is available to customers in Atikokan through Atikokan Enercom Inc. For more information see www.athydro.com or contact Wilf Thorburn at info@atikokanenercom.com or (807)597-6600.

6.7.3 Major News Publications

- Atikokan Progress
 - a locally published weekly paper printed in Fort Frances
 - home delivery available.
- Winnipeg Free Press
 - available on news stands
 - published daily
- Thunder Bay Times-News
 - available on news stands
 - published daily
- Toronto Globe and Mail
 - home delivery available
 - published daily
- Fort Frances Times
 - available on news stands
 - published weekly

6.7.4 Television

Atikokan has a wide variety of channels available through Shaw Cable. Both basic cable and digital cable are available. Cable prices vary by package and internet is available in both high-speed and high-speed lite. The quality of reception in the community broadcasting system is excellent. For more information see www.shaw.ca.

Table 6.7.1: Available Channels in Atikokan

CHAN	STATION	CHAN	STATION	CHAN	STATION
1	Shaw Sneak-A-Peak	49	TSN – The Sports Network	100	Pridevision
2	CKPR – CBC Thunder Bay	50	The Weather Network	101	TechTV
3	WCCO – CBS Minneapolis	51	CMT – Country Music TV	102	Travel TV
4	CHFD – CTV Thunder Bay	52	CTV Newsnet	103	One TV
5	CBWT – CBC Winnipeg	53	TVO – TV Ontario	104	CourtTV Canada
6	KARE – NBC Minneapolis	54	CBC Newsworld	105	Animal Planet
7	TV Listings	55	TMN – The Movie Network 1	106	BBC Canada
8	CKY – CTV Winnipeg	56	TMN – The Movie Network 2	107	BBC Kids
9	WXYZ ABC Detroit	57	TMN – The Movie Network 3	108	ESPN – Classic Canada
10	Shaw TV /Broadcast News	58	TMN – The Movie Network 4	109	Dejaview
11	CHCH – ONTV Hamilton	59	TMN – The Movie Network 5	110	Discovery Kids
12	CITV – Global Edmonton	60	Movie Pix	111	Discovery Civilization
13	CBFT – CBC French Montreal	61	M Escape	112	Xtreme Sports
14	WUHF – Fox Rochester	62	WSBK – Boston	113	Fox Sportsworld
15	Teletoon – East	63	KTLA – Los Angeles	114	Lonestar
16	Space	64	WGN – Chicago	115	MSNBC
17	Home and Garden Television	65	WPIX – New York	116	National Geographic
18	TBS – Atlanta Superstation	66	ROBtv – Report on Business	117	NHL Network
19	Life Network	67	Star! TV	118	Showcase Action
20	Family Channel – East	68	CLT – Canadian Learning	119	Showcase Diva
21	Bravo!	70	APTN	120	Fairchild Television
22	Talk TV	71	Sportsnet - Pacific	122	ATN – Asian TV Network
23	W network	72	Sportsnet – West	123	Odyssey Greek TV
24	Discovery Channel	73	Sportsnet – East	127	Hustler
25	History Television	74	CPAC – House of Commons	128	Playboy TV
26	Outdoor Life Network	75	Vision TV	130	Fine Living
27	The Comedy Network	76	CITY TV – Toronto	131	KSPS – PBS Spokane
28	TLC – The Learning Channel	77	TFO – TV French Ontario	132	KAYU – Fox Spokane
29	WTVS – PBS Detroit	78	Provincial Legislature	133	KHQ – NBC Spokane
30	A&E – Arts & Entertainment	79	CBMT – CBC Montreal	134	KXLY – ABC Spokane
31	Spike TV	80	CFTM – TVA Montreal	135	KREM – CBS Spokane
32	CNN – Cable News Network	81	Shaw Sneak-A-Peak	139	Scream TV
33	SPEED	85	BBC World	141	Bloomberg Television
34	CNBC	86	BET – Black Entertainment TV	124	Fox News Channel
35	Food Network	87	GSN – Game Show Network	150-165	PPV movies & events
36	SCORE	89	Biography	249	EWTN – Eternal Word TV
37	Showcase	90	Book TV	250	HISTF – Historia
38	MuchMoreMusic	91	Discovery Health Canada	251	SER+ - Series Plus
39	CNN – Headline News	92	Documentary Channel	252	Canal Envasion
40	The Golf Channel	93	Fashion Television	253	Canal Z
43	Treehouse	94	Independent Film	254	Canal D
44	Prime TV	95	Issues Channel	256	RDS – Reseau des Sports
45	TSC – The Shopping Channel	96	Country Canada	301-304	HDTV 1-4

CHAN	STATION	CHAN	STATION	CHAN	STATION
46	MuchMusic	97	Men TV	401-440	MAX/GLX Music
47	YTV	98	MTV		
48	Sportsnet - Ontario	99	Mystery Television		

Source: Shaw Cable Channel Guide

6.7.5 Radio

The Canadian Broadcasting Corporation (CBC) broadcasts at 1490 AM and 90.1 FM with CBQ Thunder Bay. Regional coverage is at noon for an hour and 4:00 p.m. to 5:00 p.m., while the rest of the day is CBC Winnipeg. The regional radio station that covers the Atikokan area is CKDR on 1240 AM from Dryden.

6.7.6 Internet

Vianet

Serving Ontario since 1995, Vianet has grown steadily to provide local access throughout Ontario and continues to expand its service area. Vianet's unique roaming services allow customers to access their accounts locally from any community where Vianet service is available. You can access your existing Vianet account from work, from home, from the cottage, while traveling and while vacationing. For more information see www.vianet.ca.

Shaw

Shaw High-Speed Internet is faster and better than ever before and now includes 10 email accounts and 100 MB of storage space. Shaw Internet's always on connection gives you the speed you need to download large files, listen to online music and access up-to-the-minute news sources – without tying up your phone lines. For more information see www.shaw.ca.

Tbaytel

TBayTel is proud to announce that Regional Internet Customers can now get a tbaytel.net account and receive **UNLIMITED INTERNET for only \$19.95!** You can now access your dialup account in virtually any community in Northwestern Ontario with no long distance charges! No busy signals! And no service contracts! For more information see www.tbaytel.net.

Bell Sympatico

Fast, fun & reliable Internet at the speed of *your* life. For information see www.bell.ca.

6.8 Transportation

6.8.1 Surface Transportation

Taxi Service

- Bish's Taxi 597-6646
- Roy's Taxi 597-1303

Special Transportation Service

Atikokan Senior Services offers transportation services through the use of the Handivan which is available to residents 65 years and older. During the school year the Handivan is also available to physically challenged children. For more information, contact (807)597-5516.

Quetico Bus Lines Ltd.

Quetico Bus Lines provide school bus service and charter trips. For more information, contact (807)597-6095.

Grey Goose/Greyhound Bus Lines

Passenger and parcel bus service is available through Grey Goose Bus Lines. Daily departures and arrivals are made from major centres (Thunder Bay, Fort Frances and Winnipeg) with regular stops made enroute. Interline Freight is also available with other carriers, so parcels can be delivered across Canada. For bus fares and times for departure and arrival contact Grey Goose Bus Lines/Greyhound Bus Lines at 597-9997.

6.8.2 Driver/Vehicle Registration

Atikokan has a full-service Driver/Vehicle Registration office located at Heart 'N' Home Flower and Gift Shop. They are equipped to handle all regular services including:

- License and plate renewals
- License and plate replacements
- Name changes
- Vehicle registrations & transfers
- Driver's abstracts
- Classification downgrade

The office is open Monday through Friday from 9:30am - 4:30pm. For additional information, call (807)597-2202.

6.8.3 Driver Examination Office

A driver examination officer is available from 10:00am until 2:00pm every second week during the summer months, and once per month in the winter. The examination officer will administer all required testing (written and road tests) and the

processing of more complex transactions such as out-of-province exchanges, and suspension reinstatements. Appointments for road tests should be made in advance by calling (888) 570-6110 or online at www.drivetest.ca. The Fort Frances office can also be contacted for more information at (807)274-6623.

6.8.4 Rail Transportation

Freight shipments are handled by the Canadian National Railway. For rate information, call 1-888-668-4626.

6.8.5 Air Transportation

A Municipal Airport is located within 5 km of the township's core. The primary use is for landing, fueling, parking and plug-ins by private aircraft, and for emergency purposes such as the Air Ambulance Service, and occasional stationing of water bombers etc. At present there are no regularly scheduled passenger or freight services offered.

The Department of Public Works is responsible for the maintenance of the airport, which includes certification and operation of the fuel systems. There is one paved runway (100 ft. x 3,500 ft.), Jet B fuel and 100 low-lead fueling.

A pay phone is available at the airport and arrangements for fueling are made through the Public Works office. The regular hours for service are 7:00am – 3:00pm Monday through Friday. After hours, the calls are automatically forwarded to a radio-phone, and an additional call-out fee is applied. For additional information or to arrange for fueling, call (807)597-2135.

6.9 Employment and Business Services

6.9.1 Atikokan Employment Centre

The majority of services provided by Human Resources & Skills Development Canada are offered through the Atikokan Employment Centre. The local centre provides information about employment opportunities locally, regionally and nationally. A full-time counsellor offers client services such as:

- labour job search techniques
- employment counselling
- assistance with claims and inquiries
- market information
- use of resource centre and facilities

During the summer months, the Student Employment Office offers their service to students and employers. For further details on other services and programs please visit the local office or call (807) 597-2485. The office hours are Monday to Friday 8:15 a.m. to 4:30 p.m.

6.9.2 Atikokan Economic Development Corporation (A.E.D.C.)

The mandate of the A.E.D.C. is to generate and maintain permanent employment in Atikokan by:

- providing business counselling and advisory services to the community;
- administering a Community Investment Fund (CIF) to create new small businesses and to expand, stabilize and protect existing businesses;
- working with the community to develop a plan for development;
- generating cooperation and participation of the necessary resources to carry out the plan; and
- adjusting the plan over time to meet the changing needs of the community.

The A.E.D.C. has played a significant role in the creation and/or preservation of at least 1151 jobs in Atikokan since 1986. For further information contact the A.E.D.C. at (807) 597-2757 or 1-888-334-AEDC or fax (807) 597-2726, or e-mail aedc@atikokaninfo.com Visit their web site at www.atikokaninfo.com. Office hours are 9:00 a.m. to 5:00 p.m. Monday to Friday. ³

6.9.3 Ministry of Northern Development and Mines

The Government Information Centre (GIC) under the Ministry of Northern Development and Mines, provides a wide range of government information, forms and services from one counter. Some of the services include on-site electronic business registration, filing services for landlord/tenant applications, filing services for Employment Standards claim forms, pre-screening passport applications, drop-off tax payments to the Ministry of Finance, and mining services.

The GIC also sells government products such as drivers' handbooks, Ontario road maps, mining claim tags/maps, prospectors' licenses and some fishing and hunting licenses. The Client Services Advisors at the Centre can certify documents as true copies of the originals. The full-time CSA's are also Commissioners of Oaths, with some restrictions attached. Some of the more common provincial and federal programs the Advisors can help with are Health Cards, Northern Health Travel Grants, Birth Certificates, Outdoors Cards, Social Insurance Cards, Canada Pension Plan and Old Age Security benefits, Child Tax benefit, Power of Attorney kids, Canadian Citizenship, Permanent Resident Cards, passports, firearms and boating regulations. Special features at the Atikokan GIC are the life event bundles such as the lost wallet information package, the new residents' package and bereavement package. These information kits are helpful guides for clients who need to know what to do when these events take place in their lives.

For more information, contact the Government Information Centre at Phone (807) 597-2701 or Fax (807) 597 6185.

³ Atikokan Economic Development Corporation, *Who we are, What we do*, (Atikokan).

6.9.4 Chamber of Commerce

The organization's membership is comprised of owners, proprietors and employees of the Atikokan business community, as well as private citizens.

Vital to the community, the Chamber gives support to local organizations, groups and individuals that undertake social and economic projects and lobbies local government concerning business issues. They are instrumental in activities and programs such as: the organization of educational and social programs for members; communication with other Chambers of Commerce; exchanging ideas and information; and they present items of local importance to the provincial government at Queen's Park.

The organization participates in many local events such as: Atikokan Auto Home and Leisure Show, Retail Promotions (i.e. Halloween Madness) and election forums. In addition, the Chamber of Commerce is responsible for the operation of the Atikokan Tourist Bureau located at the junction of Hwy. 11 and Hwy. 11B and promotes tourism through the "Experience Atikokan" brochure. For more information call (807)597-1599.

6.10 Legal Services

6.10.1 Rainy River District Community Legal Clinic

The Community Legal Clinic has offices in both Fort Frances and Atikokan, and offers three types of services:

1. Representation on Poverty Law issues such as Social Assistance, Landlord and Tenant (tenant only), Canada Pension Plan, Unemployment Insurance, Workplace Safety and Insurance. To be eligible for this service the client must meet the financial guidelines prepared by the Ontario Legal Aid Plan.
2. A staff person is available to make presentations to Agencies or groups on Clinic related matters as part of our community Development mandate.
3. Summary advice is provided by the clinic staff on a variety of legal areas and for which clients do not have to meet the financial eligibility criteria of the Ontario Legal Aid Plan.

For more information on the services provided by the Rainy River District Community Legal Clinic contact the Fort Frances office at (807)274-5327 (1-800-799-2485 within the 807 area code), or the Atikokan office at (807)597-2811.

6.10.2 Lawyers

Shaffer Jobbitt Lawyers

This law firm specializes in Criminal and Family law, with a main office located in Thunder Bay. Appointments in Atikokan can be pre-arranged by calling 1-800-567-9507.

Cupello & Company, Barristers & Solicitors

Cupello & Company provide expertise in Family Law, Criminal Law and Real Estate Law. Appointments in Atikokan can be pre-arranged by calling 1-800-527-1222.

6.11 Financial Services

6.11.1 Banks

Atikokan has three banks with one branch each.

- RBC Royal Bank: Full banking services
24 hour banking machine
Hours of operation: 10:00 - 4:00 Mon-Fri
Phone Number: 597-6905
- CIBC: Full banking services
24 hour banking machine
Hours of operation: 9:30 - 4:00 Mon-Wed
9:30 - 5:00 Thursday & Friday
Phone Number: 597-2742
- TD Canada Trust: Full banking services
Hours of operation: 10:00 - 4:30 Mon-Wed
10:00 - 5:00 Thursday & Friday
Phone Number: 597-2706

6.11.2 Accountants & Business Services

Day, Viherjoki, Busniuk and Kelly Chartered Accountants

This Chartered Accounting firm has an office in Thunder Bay and regularly makes visits to Atikokan. To arrange an appointment, call 1-800-665-3193.

Stewart and Sande Chartered Accountants

Chartered Accounting firm that offers a full range of accounting services. The main office is located in Fort Frances, with a branch office in Atikokan. Local office hours are: Wednesdays 11:00am-12:00pm and 1:00pm-5:00pm. To arrange an appointment, call (807)597-6348.

BDO Dunwoody

BDO Dundwoody is a National Accounting firm which offers a broad range of financial services for businesses and individuals, including accounting, auditing, tax preparations and computer consulting. Appointments can be made by calling 1-800-465-6868.

Confident Financial Services & Bartsch's Income Tax Etc.

Confident Financial Services & Bartsch's Income Tax Etc. is an independent agency which offers Mutual Funds, GIC's and other investment planning. The agency also offers income tax return preparation.

Confident Financial Services & Bartsch's Income Tax Etc. specialize in savings, retirement and estate planning – combined with tax efficiency.

The office is now located at 106 Main Street East and can be reached by phone at (807)597-5870 or by fax at (807)597-2056.

Computerized Business Services

On-the-job computer training, specializing in "Simply Accounting". Contact Terry Rheault by phone at (807)597-4490 or by fax at (807)597-4260.

6.11.3 Insurance Agencies

Gillon's Insurance Brokers

This General Insurance Brokerage provides all lines of Insurance, including home, Auto and commercial coverages. Phone (807)597-2152 or fax (807)597-1520.

Thunder Bay Insurance Services Ltd.

Thunder Bay Insurance Services specialize in personal insurance including auto, home and life insurance, and in commercial insurance including auto and property. Phone (807)597-6622 or fax (807)597-6604.

6.12 Real-Estate Services

Avenue A Realty

This full service realty company offers residential, business and lakefront/highway property for sale. Phone (807)597-4643.

6.13 Children's Services

6.13.1 Rainbow Daycare Centre

The Rainbow Daycare Centre provides daycare services to children between the ages of 18 months and 9 years. Limited spaces are available to children under 18 months & 10-12 years. If the space is available, the Centre also offers emergency relief care for parents who need last minute child care. Licensed Monday – Friday: 7am – 6pm. Actual hours of operation may vary to effectively meet the needs of our families. For more information contact the Rainbow Daycare Centre at (807)597-4517.

6.13.2 2-3-4 Playgroup

Atikokan 2-3-4 Playgroup Nursery School offers children 18 months to 5 years of age, experiences that are age appropriate, designed to meet their developmental needs. The Nursery School shares with parents the responsibility to help their children grow into well-rounded individuals. The qualified staff implements daily programs to foster healthy and spontaneous structured and unstructured play. For more information, call 597-1464.

6.13.3 Sun Dog Family Resource Program & Ontario Early Years Centre

The Toy Lending Library provides children, parents and caregivers with toys and other recreational equipment and offers advice and instruction about children's learning and developmental levels. The Family Resource Centre provides workshops and information on child development, child management and child caring responsibilities. A drop-in centre is provided for parents, caregivers and professionals to meet and learn from each other and where children can have a playgroup experience.

Sun Dog serves children from newborn to fourteen years of age (or older), parents, home care providers, daycare centres and other child care professionals. All services and programs are free and everyone is welcome. For more information on the Toy Lending Library and Family Resource Centre or the Ontario Early Years Centre call 597-1481.

6.14 Animal Services

6.14.1 Veterinarian

The Nor-West Animal Clinic in Fort Frances serves the Atikokan area every second Wednesday. Services offered by the animal clinic include vaccinations, physicals, heartworm checks and basic surgery (spays and neuters). For more information contact the Nor-West Animal Clinic at (807) 274-7393.

6.14.2 Animal Control

An animal control officer, appointed by the Township Council is available under the administration of the Township Police. As outlined in by-law No. 41-92, the control officer is responsible for capturing and impounding any dogs, cats or skunks found at large within the Township area. Any dogs not redeemed within three days after impounding may be sold. Any dogs not redeemed or sold after 3 days of impounding will be destroyed. To contact the Animal Control Officer, call Albert Clement at (807)597-6554.

6.15 Postal Services

The Township of Atikokan is served by one post office located in the downtown core. Two deliveries are received daily; one from the east and one from the west. Outgoing mail is sent once per day, with a deadline of 4:15p.m. Services standards for a properly prepared letter is two days locally, 3 days between cities in the same province and 4 days nationally. Direct mail services include Express Post and Priority Courier. The hours of operation are Monday to Friday, 8:30 a.m. to 5:00 p.m.